



Education Team: Volunteer Role Profile

Purpose: To facilitate school visits and provide a memorable and beneficial learning experience. To enthuse young people about heritage railways and their place in them.

Main duties & responsibilities

- Work with colleagues to run each school's schedule
- Ensure young people understand the need for safety
- Escort pupils safely around the site where necessary
- Run sessions to time and be prepared in advance
- Engage with young people proactively and inclusively
- Contribute to the development of workshops, themes, resources and additional programmes where interested
- Strive to make visits by young people memorable and useful to their learning
- Be adaptable to different age groups and themes
- Be mindful of the learning priorities as set by the Trip Leader

Training:

Training will be provided, to enable you to carry out your role with confidence and to the standards set:

- Full induction and ongoing support, including Health and Safety & Safeguarding; and
- How to complete relevant paperwork

What we ask of you:

- To ensure no children are left without the supervision of their adults
- Be of tidy appearance and wear an ESR name badge
- Adhere to all railway procedures
- Be free of alcohol or narcotics when on duty
- Work well with the team and well as on your own initiative
- Be friendly, enthusiastic, appropriate and happy when meeting young people

- Ensure everyone, children and adults, is aware of how much we appreciate their visit
- Encourage young visitors to visit with their families