



Crossing Keeper: Volunteer Role Profile

Purpose: To ensure passenger safety at all times when crossing between Platform 1 and 2 and ensure all railway procedures are followed.

Main duties and responsibilities

- Station yourself at the end of platform 1 & signal to guard that crossing is clear when train is ready to leave
- Guide visitors across the line when it is safe to do so
- Do not let them cross if there is a loco about to move off, moving in the loop or coming into the station
- Signal to the loco driver when it is safe to drive over the crossing with hand signals, flags or lamp.
- Guide visitors to the DSDC, miniature railway (if open) and signal box (if open)
- Wear a Hi Viz jacket at all times
- Use of flags and hand signals shall be in accordance with the ESR rule book
- Ensure you have communications with the Person In Authority
- Understand the procedure for emergencies

Training:

Training will be provided, to enable you to carry out your role with confidence and to the standards set.

- Full induction and ongoing support, including Health and safety
- How to complete paperwork
- Successfully complete the Personal Track Safety assessment

What we ask of you:

- Be of tidy appearance and wear an ESR name badge
- Adhere to all railway procedures
- Be free of alcohol or narcotics when on duty
- Work well with the team and well as on your own initiative
- Be confident and friendly when meeting people